

Product Safety Recall



Quell QPI9010 Dual Sensor Smoke Alarm

Quell branded dual sensor (photoelectric and ionisation) smoke alarm (DC / battery powered) with a date of manufacture between '2016 Sep. 10' and '2017 Oct. 13'

Sold at hardware stores nationally from September 2016 to November 2017

Defect: In some products a yellow protective cap may have been left on one of the two smoke sensors during the manufacturing process.

Hazard: The yellow protective cap compromises the smoke alarm's ability to detect smoke, which can increase the risk of injury and/or property damage in the event of a fire.

What to do:

- Using the guide provided, visually inspect the product through the opening on the side of the alarm for the presence of a yellow cap
- If a yellow cap is present, immediately contact Chubb to receive instructions and request a free replacement smoke alarm
- DO NOT remove or return the affected smoke alarm until after receiving and installing the replacement alarm

Contact details: For further information or for replacement instructions contact:

phone: 0800 248 220 (toll-free) from 8.00 to 16.30 NZST Monday to Friday

email: sales@chubb.co.nz

online: www.chubb.co.nz

See www.recalls.govt.nz for
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